



FOR IMMEDIATE RELEASE – February 2, 2011

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ADHS LAUNCHES NEW TOOL TO MEASURE BEHAVIORAL HEALTH OUTCOMES

The Arizona Department of Health Services, Division of Behavioral Health Services (ADHS/DBHS) has launched a new performance framework and dashboard on its website that includes key measures related to the public behavioral health system.

As part of the framework, the dashboard resembles a scorecard. It allows the user to review information about performance and outcomes at the statewide level, as well as by region and separates statistics for adults and children. Links on the state dashboard point the user to dashboards developed by each Regional Behavioral Health Authority where provider-level performance can be reviewed.

“This level of transparency is so important. We want to measure success by helping people improve their quality of life, not whether their paperwork is done,” said Will Humble, Director of ADHS. “This dashboard gives people the information they’ll need to be a full partner in their recovery.”

“The framework and dashboard, which have been in development over the past year, were designed to be user-friendly and intuitive as well as informative to our many stakeholders,” said Dr. Laura Nelson, Deputy Director of ADHS/DBHS. “We partnered with peer and family members and providers in their development specifically taking into consideration what information is most important to the people we serve.”

The framework identifies four cornerstones of quality-based care, which include Access to Care, Coordination of Care, Service Delivery, and Consumer Outcomes. The dashboard has incorporated both nationally recognized behavioral health outcome measures as well as general health care metrics. The measures included in the framework are measures that are routinely collected directly by ADHS/DBHS or its contractors and then validated by the Department. The *Outcomes Framework and Dashboard*, which will be updated quarterly, supports improved individual and system outcomes.

To view the *Outcomes Framework and Dashboard*, visit the ADHS/DBHS website at www.azdhs.gov/bhs.

About ADHS/DBHS: The Arizona Department of Health Services/Division of Behavioral Health is the State of Arizona public mental health authority. Created in 1986, ADHS/DBHS serves as the single state authority to provide coordination, planning, administration, regulation and monitoring of all facets of the state public behavioral health system. ADHS/DBHS contracts with community based organizations, known as Regional Behavioral Health Authorities (RBHAs), to administer behavioral health services throughout the State. RBHAs function in a fashion similar to a health maintenance organization.

Behavioral Health Services Vision: All Arizona residents touched by the public behavioral health system are easily able to access high quality prevention, support, rehabilitation and treatment services that have resiliency and recovery principles at their core, which assist them in achieving their unique goals for a desired quality of life in their homes and communities.

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